

Subject: Congratulations – you're part of the family!

Hi [Name]

Thank you for insuring your equipment with Musicguard – you're now very much part of the Musicguard family. Your policy is live and your equipment now benefits from our protection.

You're probably now eagerly awaiting your policy documents? Good news....we will **email your policy documents** to this email address **within 3 working days**. Don't worry if they don't turn up straight away, they are probably just around the corner. If you have a spam or junk mail filter, it's worth adding the following addresses to your 'friends' list, that will help make sure that they don't get chewed by your email guard dog.

If you would like your documents posted to you (at a surcharge of £5 to cover printing, administration and postage), please call our call centre on 02476 851000 and we'll be more than happy to send some paper documents to you.

Please take the time to [download your policy booklet](#) - this lists all the terms and conditions of your cover. It's very important that you read it and understand what you need to do to secure your equipment.

Your policy number is: AP07016754W

If you have any questions or problems feel free to call us on 02476 851000 or email: family@musicguard.co.uk

Thanks again,

All of us at Musicguard

PS – did you notice that we insure a whole load of other things? If you visit our main website you can [see the whole lot!](#)

Pavilion Insurance Management Ltd are authorised and regulated by the Financial Services Authority.